NUI Galway – Capability Model

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Project: Student Digital Pathways Project

Strategy & Governance

Group Strategy Management
- Strategic Vision Development
- Strategic Plan Development
- Strategic Plan Mgt
- Strategic Reporting
- Business Horizon Scanning
- Corporate Performance Management

Business Capability Management
- Change Portfolio Mgt
- Programme & Project Mgt
- Organisational Design
- Benefits Mgt
- Enterprise Architecture
- Quality Mgt

Corporate Governance
- Risk Mgt
- Compliance Monitoring & Reporting
- Policy & Regulation Mgt
- Internal Audit & Reporting
- Business Continuity Mgt

Teaching & Learning

Design → Recruit → Enrol → Deliver → Graduate → Alumni

Curriculum Mgt
- Curriculum Design
- Curriculum & Resource Development
- Professional Learning (Staff)
- Professional Accreditation
- Curriculum Retirement Mgt
- Curriculum Change Mgt
- Curriculum Performance Mgt

Student Attraction & Recruitment
- Student Recruitment Agent Mgt
- Scholarship & Bursary Mgt
- Prospective Student Engagement
- Domestic Student Recruitment
- International Student Recruitment

Student Admission Management
- Student Application Mgt
- Offer, Acceptance & Quota Mgt

Student Enrolment
- Student Induction Mgt
- Module Selection Mgt
- Programme Enrolment

Teaching & Learning Delivery
- Non-Presence Based Teaching
- Presence Based Teaching
- Teaching & Learning Content Mgt
- Student Placement Mgt

Student Assessment
- Assessment Delivery
- Assessment Administration
- Assessment Marking & Feedback
- Student Results Mgt

Student Completion & Graduation
- Graduation Eligibility Mgt
- Graduation Event Mgt
- Graduation Record Certificate Mgt
- Non-Academic Achievement Mgt

Alumni Engagement
- Alumni Relationship Mgt
- Benefactor Mgt
- Alumni Event & Campaign Mgt

Student Administration
- Student Mobility
- Student Record & Details Mgt
- Student Exceptional Factors, Misconduct & Appeal Management
- Enrolment Status Mgt
- Programme Transfer Mgt

Student Support & Wellbeing Management
- Academic Advice Mgt
- Academic Skills Development
- Career & Employability Engagement Mgt
- Student Engagement & Retention
- Student Health & Wellbeing
- Student Financial Advice
- Housing Advice
- Personal Tutor Provision
- Disability Support Management
- Personal Learning Management

Academic Administration
- Academic Year Scheduling
- Timetabling Mgt
- Academic Policy & Regulation Mgt

Student Financial Management
- Fees Billing
- Fees Collection
- Fees Management

Research

Plan → Fund → Conduct → Impact → Improve

Research Opportunity & Planning
- Research Opportunity Analysis
- Collaborative Opportunity Mgt
- Research Prioritisation
- Research Programme Development

Research Funding
- Research Funding Identification
- Research Funds Mgt

Research Delivery
- Research Production
- Research Dataset Mgt
- Research Output Mgt

Research Training
- Researcher Training & Development
- PGR Student Skills Development
- PGR Supervisor Development

Research Publications
- Research Publication Mgt
- Research Output Reporting

Research Impact
- Manage Research Relationships
- Commercialise Research Outcomes
- Non-Commercial Research Impact Mgt

Research Improvement
- Research Programme Performance Mgt
- Research Quality Mgt
- Research Performance Mgt

Research Administration
- Research Compliance Mgt
- Research Infrastructure Mgt

Commercial Activity

Sourcing → Engagement → Delivery → Monitoring

Commercial Sourcing
- Commercial Opportunity Identification
- Commercial Market Analysis
- Commercial Opportunity Assessment

Commercial Engagement
- Commercial Partner Engagement
- Commercial Partner Integration & Transition

Commercial Delivery
- Commercial Activity Exit Mgt
- Commercial Activity Issue Mgt
- Commercial Activity Output Mgt

Commercial Monitoring
- Commercial Contingency Planning
- Commercial Contract Performance Mgt
- Commercial Activity Reporting

Enabling Capabilities

Government, Public & Stakeholder Relationships
- Government Relationship Mgt
- Industry Relationship Mgt
- Internal Stakeholder Relationship Mgt
- Media Relations Mgt
- Public Relationship Mgt
- Other Tertiary Institution Relationship Mgt

Supporting Services
- Food & Retail Mgt
- Religious Support
- Sport & Recreation Mgt
- Venue Mgt
- Child Care Mgt
- Complaint & Compliment Mgt
- Health Care Mgt
- Printing Mgt
- Internal Communications

Library Management
- Library Collection Access Mgt
- Library Collection Resource Mgt
- Library Membership Mgt
- Art/Museum Collection Mgt

Accommodation Management
- Accommodation Allocation
- Accommodation Facilities Mgt
- Accommodation Incident & Emergency Response
- Accommodation Departure & Turnaround Mgt
- Private Sector Housing Management

Promotions Management
- Brand Mgt
- Campaign Mgt
- Event Mgt
- Market Research
- Marketing Mgt
- Merchandising

Facilities & Property Management
- Environmental Mgt
- Campus Parking
- Health & Safety
- Mail Mgt
- Commercial Tenancy
- Vehicle Mgt
- Estate Development & Mgt
- Campus Security
- Space Utilisation
- Property Maintenance

Human Resource Management
- Workforce Planning
- Staff Recruitment
- Staff Engagement
- Occupational Health
- Employee Performance Mgt
- Remuneration & Entitlements Mgt
- Workforce Relations Mgt
- Talent Mgt
- Training & Development
- Workforce Reporting
- Employee Support
- Staff Absence Mgt
- Staff Record & Details Mgt

Information Management
- Information Collection Mgt
- Information Search & Discovery
- Information Analytics
- Information & Data Mgt
- Knowledge Mgt
- Copyright Mgt
- Information & Data Security Mgt
- Enterprise Content Mgt
- Records Mgt
- Business & Operational Reporting

Legal Services
- Contract Mgt
- Dispute Resolution
- Legal Advisory
- Legal & Legislative Compliance

Finance Management
- Procurement & Purchasing Mgt
- Budget Management
- Treasury Mgt
- Income Mgt
- Insurance Mgt
- Financial Reporting
- Taxation Mgt
- Asset Mgt
- Financial Advisory
- Expenditure Mgt
- Supplier Mgt

Information & Communication Technology Management
- Infrastructure Lifecycle Mgt
- Application Lifecycle Mgt
- ICT Service Support
- High Performance Computing
- Identity & Access Management
- End User Computing
- Digital Communication Mgt

Locations
- Campus
- Off-Campus
- Online

Market Segments
- Domestic & EU Students
- International Students

Products
- Short Courses
- Non Standard Courses
- Batchelor Degree
- Graduate Certificate
- Graduate Diploma
- Masters Degree
- Doctor of Philosophy
- Tailored Learning & Teaching Products
- Research Publications
- Intellectual Property Rights

Consumers
- Prospective Students
- UG Students
- PG Students
- Public Community
- Commercial Partners
- Funding Bodies
- External Researchers

Stakeholders
- National Govt
- Local Govt
- Staff
- Students
- Udaras
- Sponsors
- Prof Bodies & Reg Authorities
- Accreditation Bodies
- Suppliers
- Local Community

Capability Impact Key
- Indirect Minor Impact
- Indirect Major Impact
- Direct Minor Impact
- Direct Major Impact