Ollscoil na Gaillimhe
University of Galway

Race Equality Supports

For more details, visit the
Race Equality website here

Race Equality Support Services

University of Galway is committed to embedding a zero-tolerance approach to racism and advancing race equality throughout our university. The Race Equality Framework and Action Plan 2023 – 2027 and its programme of work aims to drive cultural and organisational change to achieve this objective.

Race Equality Team

Owen Ward, EDI Programme Manager for Race Equality and Anne Marie Stokes, Mary Cairns, Tanja Kovacic and Prisca Chipao, the EDI Race Equality Advisors, work collaboratively with the university community to offer support to staff and students while advancing race equality across the University of Galway.

Reporting Anonymously

Speak Out is an online anonymous reporting tool available to all students and staff to disclose incidents of bullying, cyberbullying, harassment, discrimination, hate crime, coercive behaviour / control, stalking, assault, sexual harassment, sexual assault, and rape.

The information you provide using this tool is valuable as the data collated will help inform initiatives aimed at addressing bullying, discrimination and ending sexual violence and harassment at the University of Galway. It is important to remember that as the Speak Out reporting tool is completely anonymous, there is no way of identifying or contacting any member of the university community who uses the tool.

Reporting Formally

If you wish to report an incident formally, please refer to the following policies:

QA152-Equal Opportunities Policy- University of Galway is committed to equality of opportunity for all staff and students irrespective of gender, civil status, family status, sexual orientation, religious belief, age, disability, nationality or ethnic or national origin, or membership of the Traveller community.

QA132-Staff-Harassment-Policy- The University is committed to ensuring that all staff are aware of the procedures for bringing complaints under this policy and that no staff member should feel threatened or fearful of raising such issues or giving evidence in proceedings or otherwise supporting a complainant.

QA611-Student-Complaints-Procedure- University of Galway is committed to ensuring that students have a positive student experience. The University constantly monitors and evaluates its academic courses, administrative systems and student support services with a view to improving their quality

Support Options

Cases of racial discrimination, when you are ready to share your experience, we encourage you to come forward to let us know something has happened. There are various options available for you to raise concerns, inform the university about the incident, and work towards resolution.

Reports of racial discrimination will be handled with utmost seriousness, objectivity, and consideration for the rights and sensitivities of all parties involved.

How to Support Someone Who Has Experienced Racism

1. Stay Calm

If someone contacts you, stay calm and start by listening.

2. Show Solidarity

Do not push for details and advise that supports are available.

3. Signpost

Share the contact details of the EDI Race Equality Advisors.

Need Urgent Help?

If you experience or witness a racist attack and only if it is safe to do so, please report it to the appropriate authorities.

Your action can make a difference

- Phone An Garda Síochána for criminal incidents at 999 or 112
- Contact Security at (091) 493 333 |
- securityo@universityofgalway.ie Report racist incidents to
- Speak Out – Anonymous Report & Support Contact an EDI Race Equality Advisor for support.

Dr Tanja Kovacic, Prisca Chipao & Ann-Marie Stokes

EDI Race Equality Advisors

The EDI Race Equality Advisors are the main point of contact for ethnic minority staff and students, including Irish Travellers and Roma, who experience incidents of racism and will signpost to the appropriate report and support mechanisms.

College of Science and Engineering - Prisca Chipao

- Book and appointment with Prisca Chipao

College of Medicine, Nursing & Health Sciences - Ann-Marie Stokes

- Book an appointment with Ann-Marie Stokes

College of Arts, Social Sciences, & Celtic Studies - Anne-Marie Stokes

- Book an appointment with Ann-Marie Stokes

College of Business, Public Policy and Law-Tanja Kovacic

- Book an appointment with Tanja Kovacic

Free Support Services at the University of Galway

EDI Programme Manager For Race Equality
Owen Ward | owenpatrick.ward@universityofgalway.ie

Support Wheel - A quick guide to student supports, based on their needs and how they're feeling.

Student Counselling
(091) 492 484 | counselling@universityofgalway.ie

Staff Counselling
Freephone IRE: 1800 814 243 | WhatsApp & SMS: Text 'Hi' to 087 145 2056

Chaplaincy
(091) 495 055 | chaplains@universityofgalway.ie

Students Union
(091) 524 810 | su.president@universityofgalway.ie

Security
(091) 493 333 | securityo@universityofgalway.ie

SafeZone App - Mobile app designed to help keep you safe and give you extra peace of mind across our campuses.

Speak Out – Anonymous Report & Support
unigalway.speakout.ie

Cara - 24/7 virtual Chat Bot
available to answer questions about day-to-day university life

Free 24/7 Crisis Text line
Free Text Galway to 50808

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